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To our Raleigh Skin Surgery Center patients,

We are living through unprecedented times and are learning more each day. Your concern about COVID-19 is the same as ours, and we intend to meet this challenge head on. Fortunately, the thing you want most (a sterile, safe, protected environment) is the very thing we provide *every single day*.

Here's how we are going to help you navigate being a patient for the immediate future...

### **Surgical Procedures**

Since you have been diagnosed with a skin cancer, we urge you to keep your appointment to have your cancer treated. Unlike most surgical practices, we do all surgery within our own private procedure rooms and are able to closely supervise the disinfection procedures for each room in between *every single patient*. We clean the procedure rooms and the surfaces therein with hospital-grade disinfectant cleaners before *and* after every single procedure and every single patient. We also frequently clean all patient and employee contact surfaces.

### **Patient Screening**

All patients and visitors will have their temperature screened upon arrival. If you do have an upcoming appointment and find yourself displaying any common flu-like symptoms (elevated temperature, cough/shortness of breath, loss of taste/smell) or you have had contact with a confirmed case of COVID-19, please contact us at 919-390-0200 **PRIOR** to your appointment to reschedule. We will also be reaching out to you via an automated phone call and text the day **PRIOR** to your appointment to remind you to call us to reschedule if you meet any of the above criteria.

We ask that patients not bring extra people with them unless help is needed for comprehension of medical information, mobility issues, or hearing or visually impaired conditions. Any visitors that are not needed for the conditions above will be asked to remain in their vehicle.

### **Team Member Health**

We will not be allowing ill employees or staff inside the building. All staff temperature and symptoms are screened daily.

**For the safety of all patients and staff, everyone is required to wear a mask/face covering. Please comply with this policy as it is the most valuable tool to protect against transmission of COVID-19.**

If you would like further information on preventing illness visit the CDC at <https://www.cdc.gov/coronavirus/2019-ncov/about/prevention-treatment.html>. We do not have Influenza or COVID-19 testing capability at our office.

Warmest regards,

Dr. Tamara Housman

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## **Coronavirus (COVID-19) and my appointment at RSSC**

### **Should I come to Raleigh Skin Surgery Center for my appointment?**

Since, you have been diagnosed with a skin cancer, we urge you to keep your appointment to have your cancer treated.

### **However, please call to reschedule if you:**

- >Have an elevated temperature (99.5°F or above)
- >Have new onset of coughing and/or shortness of breath
- >Have loss of taste/smell
- >Have been near or in contact with someone who has been diagnosed with COVID-19

### **How is Raleigh Skin Surgery Center helping to prevent the spread of viral respiratory infections (including Covid-19, Influenza and common cold) in the office?**

- >Universal precautions are always followed as required by OSHA
- > **Everyone, including staff, patients, & visitors, is required to wear a mask or face covering**

### **Additional Measures followed by RSSC include:**

- >Staying up to date & fostering open communication on developments related to COVID-19
- >Screening temperature & screening for symptoms of COVID-19 of all staff, patients, & visitors
- >Frequent use of hospital grade disinfectant cleaners on all patient & employee contact surfaces
- > Frequent hand washing and use of hand sanitizer by all employees